National Offender Management Service

European Union
European Social Fund
Investing in jobs and skills

NOMS CFO Round 3 Event.
PEN PICTURE TEMPLATE

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Background	Serco delivers high quality services to more than five million customers each year, many of whom have needs that are particularly complex. These include the 5,000 adults in our prisons, the two million sick and disabled people accessing our health services and the 8,000 pupils with special educational needs in our schools. Serco works with a diverse range of partners across the public, private and third sectors in the delivery of over 600 Government contracts, including 110 local authorities, 300 schools, 20 trade unions, 100,000 employers, eight central Government departments, 1,000 charitable trusts and hundreds of specialist organisations from the voluntary sector. From within Serco's 'Welfare Services' division we currently deliver two of the current NOMS ESF Round 2 contracts, in the East and South East England regions, which are successful re-bids from delivery of the Round 1 programme in the same regions. The contracts have supported in excess of 15,000 ex-offenders and we are seeking to build further on this success in Round 3.
Objective	We would like to hear from organisations who are interested in working with us as part of our supply chain and: • have a demonstrable track record of delivering end to end and/or specialist support services to prepare and resettle offenders into work; • have provided life changing mentor support to offenders; • have a strong local presence and an existing delivery infrastructure/footprint in any of the 9 areas outlined in the initial Round 3 specification.

Interests	Serco Welfare Services commenced operations as a leading prime contractor of welfare-to-work services in October 2009. Through our three Flexible New Deal Phase 1 contracts Serco's delivery network has supported over 25,000 people back into work. In June 2011, Flexible New Deal was replaced by the Work Programme. Serco's two Work Programme contracts will support a further 45,000 long-term unemployed individuals into sustainable employment over the life-time of the contract. The contract is outcome based and, like other Prime Contractors, Serco will be paid on the results it delivers. Serco also delivers two National Offender Management Service (NOMS) and European Social Fund (ESF) contracts, called 'Job Deal' in both the east and south east regions, which support offenders back into work by improving their employment prospects and tackling barriers to employment. Both the Work Programme, which is managed by the Department for Work and Pensions, and the Job Deal contracts, which are managed by NOMS, are part funded by the ESF. Serco's established model for delivering welfare-to-work programmes is to combine our strengths as a prime contractor with the knowledge and expertise of local providers and stakeholders. Our partnership approach means that customers benefit from the expertise and experience of the very best providers from the private, public and third sectors. Serco then supports, quality assures and challenges our subcontracted providers to assist the maximum number of jobseekers into sustained employment.
Area of Delivery	• Serco delivers contracts across the entirety of the UK. • Our current NOMS ESF contracts are in the East of England and the South East of England. • We are interested in speaking to organisations working in any of the 9 regions specified as making up the Round 3 NOMS ESF programme.