National Offender Management Service

European Union
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Investing in jobs and skills

NOMS CFO Round 3 Event.
PEN PICTURE TEMPLATE

Name:	Chris Dare	**Position:**	Business Coordinating Manager
E-mail:	Chris.dare@nacro.org.uk	**Landline:**	0121 380 4875
Organisation:	Nacro	**Mobile No:**	07802 944620
Address:	Park Place, 10-12 Lawn Lane, London	**Web site:**	www.nacro.org.uk

Background	Nacro is the UK's largest crime reduction charity; we work with thousands of people each year in 200 communities across England and Wales. Having been delivering services for almost 50 years, we have extensive strategic, policy and operational expertise in the provision of services for offenders and those at risk of offending. Nacro's 1,000+ staff and volunteers deliver housing, education, substance misuse and offender management services across England and Wales and Nacro's national resettlement helpline and advice service provides expert advice and training to offenders, their families and to employers to help them recruit fairly and safely. It is the scale, scope, variety, history and expertise of Nacro and the services we deliver which enables us to be an influential contributor to government policy on preventing crime and reducing re-offending. In addition to working closely with government, we work with public and private sector partners using our experience on the ground to help inform policy and shape practice. We currently deliver resettlement services in 56 locations across England and Wales in both community and custodial settings. We provide services to offenders of all ages in the courts, police stations, in prisons and in the community, designing and delivering services and interventions which minimise the risk of reoffending and reduce crime and the fear of crime in communities across England and Wales. To achieve our objective of crime reduction we design and deliver services which equip people with the skills, advice, attitude and support they need to move their lives on and move away from crime. In 2012-13, we: • provided advice to 15,500 individuals and employers on the disclosure of criminal convictions via Nacro's Resettlement Advice Service • helped 2,200 people into housing • provided a further 2,000 people with housing related support • worked with 8,700 prisoners across the custodial estate • helped 3,700 prisoners into education, training or employment • enabled 4,800 young people to gain new skills and qualifications. **Prevention and early intervention work**: we get involved early with children, young people and families who are at risk of becoming involved in crime and antisocial behaviour. We steer them away from drugs and crime, teach them new skills and help them achieve qualifications, provide housing and support and create new, positive opportunities for education, training and employment. **Offender management work:** we work with young people and adults in prison, on post-release licences and on community sentences. We challenge them to stop offending, equip them with useful skills, and help them to find a suitable home and to access new

	opportunities so they can move on from crime and give something positive back to their communities. **Resettlement work**: we help prisoners to find somewhere to live after custody and provide them with the support, encouragement and skills they need to keep a roof over their head and cope with life back in the community, as well as helping them to access employment, education or training.
Objective	Nacro has considerable experience of directly delivering interventions to offenders across the Reducing Re-offending (RRO) Pathways. Successful outcomes across these pathways are widely acknowledged to contribute significantly to the reduction of re-offending. Nacro's programmes are devised with desistance principles in mind and seek to address each pathway in a targeted way and are also agreed by the offender themselves and offender manager. Nacro is keen to continue to build upon and extend its good practice and to meet with Primes.
Interests	Nacro has a range of good practice and evidence material available on its website through the following links: For an overview of our evidence of good practice http://www.nacro.org.uk/what-we-do/evidence-of-good-practice/overview,1762,NAP.html For information about Nacro's approach to our work in prisons http://www.nacro.org.uk/what-we-do/evidence-of-good-practice/our-work-in-prisons,1764,NAP.html For information about Nacro's approach to our Probation work http://www.nacro.org.uk/what-we-do/evidence-of-good-practice/our-probation-work,1765,NAP.html For information about Nacro's approach to our substance Misuse Work http://www.nacro.org.uk/what-we-do/evidence-of-good-practice/our-substance-misuse-work,1766,NAP.html For information about Nacro's approach to our Youth Crime Prevention Work http://www.nacro.org.uk/what-we-do/evidence-of-good-practice/our-youth-crime-prevention-work,1767,NAP.html For information about Nacro's approach to our housing & resettlement work http://www.nacro.org.uk/what-we-do/evidence-of-good-practice/our-housing-and-resettlement-work,1768,NAP.html
Area of Delivery	Nacro operates across more than 18 Prison sites, in 38 Education centres; resettlement services in 56 locations (both in custody and the community) and holds Supporting People Housing contracts in 38 areas. Nationally, Nacro's Resettlement Advice Service is a flagship operation, which provides a reliable, high quality and expert service in the following areas including: • A national confidential helpline service for individuals and their family and friends who are affected by a criminal record. • A dedicated expert service for employers and other organisations. • Advice and guidance delivered via telephone, face to face, online or in writing. • Online information. • Training and consultancy services. • An advocacy service for those who face discrimination due to their criminal record or allegations that have been made against them. • Personalised resettlement research – for example our service in Kent provides expert advice and support to offenders in securing or retaining suitable long-term Accommodation (either supported accommodation or private sector housing). • Publications and other commercial products, including policy briefings that contribute to the shaping and influencing of government policy.