change2progress cic - Your Potential Delivery Partner

Our current plans to expand our operations are:-

We are actively seeking to expand our services into areas where our Consortia members have a local focus on service delivery. These geographic areas include London, Greater Manchester and Cheshire, Northumbria, County Durham and Tees Valley. In addition, we are continuing to strengthen our supply chain with organisations specialising in services relating to our core activities of assisting and supporting marginalised individuals.

Summary of the values we will bring to partnership working

C2P offers a Consortia of eleven organisations who combined, specialise in all of the NOMs Reducing Reoffending pathways and who bring with them a supply chain of Tier 3 specialist providers. The consortia members offer evidenced based track records enabling us to commence contract delivery with a minimum of Prime provider support.

We bring credible local knowledge and supply chain management experience including that of Tier 3 providers together with extensive knowledge and experience of identifying and dealing with the needs of our target cohort. We offer a holistic end-to-end case management delivery model, which prioritises and targets key interventions aimed at stabilising and improving individual circumstances, achieving positive progression and enabling sustainable employment development.

The Prime provider benefits by contracting with one organisation which provides cost effective contract management resulting in value for money and added value. It offers flexibility of delivery, out of hours working, innovation, future proofing and responsiveness to the Prime providers need. Our ability to evaluate existing models and adapt these to meet continuous change within the locality minimises service duplication and dual funding issues.

Our Consortia has extensive knowledge of working within the welfare to work and criminal justice sectors and holds demonstrable understanding of operating structures and protocols including risk and change management.

June 2014

Case Study for Community Links June 2014

Case Study 1

Client A (NDAR)

20 year old male referred by offender manager for help with accommodation issues.
My client was worried about his mother being evicted from her home due to his and his older brothers, anti social behaviour. His mother had alternative accommodation but he and his brother are at risk of become homeless.
He wanted help with registering on the Manchester Moves Web Site which we accomplished during the course of the interview.
During the interview it emerged my client had also been referred to a Jobs Club by the DWP. He was angry about this because he said he couldn't perform in group settings and was worried he would become disruptive in the same way he used to do at school and at college which led to permanent exclusions from both.
I explained the purpose of the Job Club to him and contacted them on his behalf so he could explain himself his concerns prior to him attending. The provider running the job club put my clients mind at rest and he is now attending on a regular basis and getting the job search support he needed.
It also emerged during the interview that my client found it difficult reading anything unless the background colour was blue. He had never been assessed for dyslexia although he had heard the word.

I am currently accessing funding to enable my client to undergo a full dyslexia screening test. The Job Club were made aware of this and agreed to provide him with any written information on blue paper and were also going to try to help him get additional support.

This client started the interview with the intention of going to the Job Centre to sign off from his JSA so he wouldn't have to attend any appointments but after 45 minutes he was very relaxed about attending job club and said;
"I'm not sure what might have happened if I had no money coming in but I would have probably got into trouble again"

We also produced a CV for my client which also helped to give him the confidence he needed to believe he could eventually find work. Further appointments are booked and support with his accommodation and self esteem and confidence will be ongoing. My client has the potential to find sustained employment and I am confident that with ongoing support will do so.

I have since met with the client and undertook training with him on how to bid for vacant council properties using the Manchester Moves web Site.

He has had two interviews since joining the Work Programme and is complying with all the requirements and is feeling more confident about being able to eventually find full time sustainable employment.