National Offender Management Service

European Union
European Social Fund
Investing in jobs and skills

NOMS CFO Round 3 Event.
PEN PICTURE TEMPLATE

Name:	Tim Part	**Position:**	Assistant Director of Alliance Living
E-mail:	Tim.Part@Allianceliving.org.uk	**Landline:**	01275 398091
Organisation:	Alliance Homes	**Mobile No:**	07919546406
Address:	40 Martingale Way Portishead Somerset BS20 7AW	**Web site:**	www.alliancehomes.org.uk

Background

Alliance Homes Group is the largest provider of social housing in North Somerset with over 6,500 properties, employing over 300 staff and has an annual turnover of approximately £30 million. Customer involvement is at the heart of how we work and develop as a business.

We are the largest provider of support services in North Somerset and have a hard earned reputation of delivering excellence through innovation and a strong focus on delivering positive outcomes.

Our core Supporting People contracts support all adults, whatever their vulnerability, we have expertise with all cohorts of need including mental health, learning disabilities, family work, substance abuse, ex-offenders, victims of harassment or domestic abuse, increasing frailty or isolation in old age, independent living, care leavers, teenage parents, and people with other disabilities

Most of our current work with offenders is in the Early Intervention Accommodation Project which finds accommodation for prolific offenders and those likely to offend. Our Support Workers support offenders to find and retain their accommodation and give them the skills and confidence necessary to sustain a crime and substance free life. We are part of the Integrated Offender Management Project, (IMPACT North Somerset) and link with Addaction, ARA [specialists in tackling substance misuse] and Probation amongst others. Since 2011 we have accommodated around 500 people and 64% have not re-offended.

We deliver highly successful domestic abuse recovery training programmes and parenting courses for women in recovery from domestic abuse, and a specialist caseworker who works with this women to help them access training, volunteering and employment opportunities.

As a social enterprise we aim to make things better wherever we engage with people. We have a strong focus on creating employment and training opportunities through local partnerships.

Objective	Alliance Homes as part of NOMS CFO wants to • Provide support to a great number of ex-offender clients • Develop new social enterprises • To give hope and sustained independence to customers • Enter into new contracts / partnerships to delivery NOMS CFO outcomes.
Interests	The Alliance Homes Group is a unique Social Enterprise/Not for profit organisation. Our vision is to be the leading social enterprise in the West of England, recognised for creating innovative and sustainable solutions that improve the quality of life for people within our operating area. Our mission is to create hope for people and communities, through developing opportunities, tackling inequalities and delivering service excellence. We forge strong partnerships with organisations that share our values, and empower customers to shape our services in our commitment to making a positive difference. Our values define who we are and shape the behaviours our customers and our partners can always expect from us. They support our commitments to outstanding customer service: • Respect - listening and responding to individual needs, treating people fairly and promoting positive teamwork. • Integrity - being reliable, open, honest and transparent; doing what we say we will do; taking responsibility. • Transformation - inspiring and empowering individuals and communities; applying innovative solutions. • Excellence - aspiring to be the best in all that we can do; being a partner of choice; delivering outstanding quality and service. We are a 'can do' organisation which is achieving fantastic results.
Area of Delivery	North Somerset. We have full infrastructure of offices across the district. We would like deliver housing, housing advice and housing related support across the whole CPA. We have agreements to supplement our work, if required, with other social landlords.